



**AAMVA Leadership Academy  
April 7 through 10, 2025**

**AAMVA Headquarters  
4401 Wilson Boulevard, Suite 700  
Arlington, VA 22203**

***Monday***

9:00 am – 10:30 am

**Welcome, Overview, and Defining Leadership**

AAMVA Leadership welcomes attendees and facilitates a getting-to-know-you exercise that explores personal commonalities and perceptions of leadership.

10:45 am – 12:00 pm

**Leveraging Your Association: AAMVA, Yeah We Do That....**

Learn how your association can help solve your latest business challenges: an overview of AAMVA's products, services, and best practices.

1:00 pm – 5:00 pm

**Building Teams with Collaboration & Innovation**

This up-on-your-feet, interactive experiential learning program, uses the tenets of improvisation to strengthen skills related to Team Building, Communication, Creativity & Innovation, and Adaptive Problem Solving.

6:00 pm – 9:00 pm

**Dinner and Bus Tour of Washington DC**

***Tuesday***

9:00 am – 12:30 pm

**Building a Better Workplace with DiSC**

Learn about your DiSC style, understand other styles, and build more effective relationships.

1:30 pm – 4:30 pm

**Challenging Your Leadership Paradigm**

Leadership vignettes and case studies provide an opportunity to challenge your approach in different situations.

## **Wednesday**

- 8:30 am – 9:15 am Visit Virginia Department of Motor Vehicles  
(*Law Enforcement participants will visit the Virginia State Police*)
- 9:15 am – 9:45 am **Session: Customer Service**  
*Virginia Department of Motor Vehicles*  
DMV staff will share information on operations, how the pandemic influenced their current service model, and highlights of key initiatives currently underway.
- 9:45 am – 12:15 pm **Tours/Demonstrations**  
*Virginia Department of Motor Vehicles*  
Visit with DMV program managers and see their innovative services in action.
- 2:00 pm – 3:00 pm **Leadership Journey and Lessons Learned**  
AAMVA community leader shares lessons learned and best practices.
- 3:00 pm – 5:00 pm **Open Roundtable**  
The class will break into small groups to share leadership challenges & problem-solving techniques.

## **Thursday**

- 9:00 am – 12:00 pm **Coaching: Supportive and Directive Approaches**  
Coaching is an effective tool for the continuous growth of an organization. Learn to use a variety of coaching techniques and approaches, depending on the person and the circumstances.
- 1:00 pm – 5:00 pm **Effective Presentation & Speaking Skills**  
Develop skills to speak with confidence, use vocal range, tone, and gestures for greater impact, and conduct question and answer sessions effectively.
- 6:00 pm – 9:00 pm **Graduation Reception & Dinner**

## **Friday**

**Travel home**